

Schedule of Fees & Charges

(VAT will be additional as applicable)

September 2020



Banking Transactions

Current, Call and Savings Accounts

Minimum Monthly Average Balance Requirement per Account

AED 3,000 or more

Less than AED 3,000^

Monthly Fee per Account

Free

AED 25 (No charge for Citigold (CG) and Citigold Private Client (CPC))

An additional charge of AED 100 would apply if accounts are closed before 1 year (No charge for Citigold (CG) and Citigold Private Client (CPC))

Deposits: Deposit/interest rates are subject to change from time to time. Terms and Conditions governing Bank accounts with Citibank, N.A. apply and are available upon request. Citibank holds the right to refuse a deposit booking order from anyone at its sole discretion.

Check Collection Charges

Outgoing Check Collection (FCY)^

AED 50 (No charge for CPC) +
Correspondent Bank Charges
+ AED 60 if couriered (for FCY
checks) (No charge for CPC)

Returned Check - Incoming Clearing / Collection Checks^

AED 100 (No charge for CPC)

Manager's Checks / Demand Drafts

Issuance Fees for Manager's Checks^

AED 30 (No charge for CPC)

Issuance Fees for Demand Drafts^

AED 75 (No charge for CPC)

Direct Debit Instruction

Direct Debit Set up/
Cancellation/
Amendment Request

Direct Debit Payment Request -
Stop Payment (per instance)

Direct Debit payment Request
Return- Insufficient Funds^

Banking Account

Free

Free

AED 25
(No charge for CPC)

Banking Transactions

Citibank ATM / Debit Card Fees	Citibank Account Holder	Citigold Account Holder	Citigold Private Client (CPC)
Issuance Fee / Annual Membership Fee	Free	Free	Free
Supplementary Card Issuance Fee^	AED 25	Free^	Free
Replacement Fee^	AED 25	AED 25^	Free
PIN Maintenance Fee^	AED 25	AED 25	Free
Citibank ATM Transactions in UAE or Abroad	Free	Free	Free
Non-Citibank ATM Transactions in UAE^	AED 2 per transaction	Free	Free
Non-Citibank ATM Transactions Abroad (Prevailing bank foreign exchange rates will apply on all currency conversions)^	USD 5 per transaction	1 Free transaction per month, USD 5 per additional transaction	Free
Copy of Sales Slip^	AED 25	AED 25	Free
Check Book Services	Citibank Account Holder	Citigold Account Holder	Citigold Private Client (CPC)
First Check Book (10 leaves)	Free	Free	Free
Subsequent Check Books^	AED 25	Free	Free
Copies of Checks (less than 1 year)^	AED 10	Free	Free
Copies of Checks (over 1 year)^	AED 20	AED 20	Free
Stop Payments (per instrument / Check)^	AED 50 per request		Free

Banking Transactions

Standing Instructions	Citibank and Citigold Account Holder	Citigold Private Client (CPC)	
Set-up Charges^	AED 50	Free	
Penalty for Insufficient Funds^	AED 25	Free	
Statement	Citibank Account Holder	Citigold Account Holder	Citigold Private Client (CPC)
Additional Statement Requests (per statement cycle)^	AED 25	Free	Free
Foreign Exchange Related Fees on Purchase / Sale of Currency Notes		Citibank and Citigold	Citigold Private Client (CPC)
Fees on Purchase / Sale of Currency Notes^		1% of total amount	Free
Foreign Currency Cash Deposit / Withdrawals (ATM /Tellers)^		1% of total amount	Free
Funds Transfer Charges to all destinations within and outside UAE (Branch Fee per transfer in USD or equivalent in other currencies)			
Transfer Amount	Citibank Account Holder	Citigold Account Holder	Citigold Private Client (CPC) Account Holder
USD 1 to 2,499^	USD 20	USD 15	Free
USD 2,500 to 9,999^	USD 25	USD 20	Free
USD 10,000 to 49,999^	USD 40	USD 35	Free
USD 50,000 to 100,000^	USD 75	USD 50	Free
USD 100,000+^	USD 175	USD 150	Free
Correspondent Banks may charge commissions, fees or other charges in relation to the Fund Transfer instruction.			

Banking Transactions

Online Funds Transfer Charges (Citibank Online Internet instruction Fee per transfer)

Funds Transfer (in USD or equivalent in other currencies)

Transfer Amount Currency (Inside/Outside UAE)	Citibank & Citigold Account Holder	Citigold Private Client (CPC) Account Holder
USD 1 to 2,499^	USD 10	Free
USD 2,500 to 9,999^	USD 15	Free
USD 10,000 to 49,999^	USD 25	Free
USD 50,000+^	USD 50	Free

Local Currency Fund Transfer Charges			Foreign Currency (Incoming)	Faster Payments		Utility Bill Payments	
Incoming Citibank Account Holders	Outgoing		Free	Outgoing charges^	Free	Payment through internet/ ATM / Citiphone Banking	Free
AED 1^	Online	AED 1		Incoming charges^			
	Manual	AED 5					

No charge for Citigold and Citigold Private Client (CPC)

Banking Transactions

Wealth Management Products		Overdraft Interest Rates (USD)*	
Mutual Funds^	Max. upfront charge on subscription/switch up to 5% of the subscription/switch amount. For SIP, fees equivalent to 2% of each monthly investment contribution is applicable (the "Plan fee").	Max. Interest rate for Secured Overdrafts	3-month LIBOR + 6% p.a.
Structured Notes^	Any embedded spread as per the product term sheet or up to 4% total charge		
Fixed Income Securities^	Max. upfront charge on subscription/redemption up to 3% of the subscription/redemption amount and broker fees CHF 75 per transaction	Max. Interest rate for Unsecured Overdrafts	17.50% p.a.
Premium Accounts	Max. spread will be 8% per annum of the principal amount invested		
Foreign Exchange Rates	For transactions that require a currency conversion, Citibank's prevailing exchange rate will apply based on customer segment	*Accrued monthly charged quarterly	
Personal Accident & Life Insurance^	All charges are disclosed at the time of subscribing to these products. Please refer to offer documents for the same		
Online Brokerage^	For mutual funds and fixed income securities upfront charge of 0.99% on traded amount. For equities, upfront charge of 0.3% in the gross value of the transaction, and any applicable broker fees, exchange fees and stamp duty/taxes, depending on the market.		
Safekeeping charges on Equities, Exchange Traded Funds (ETF), Structured Notes and Fixed Income Securities will be 0.2% p.a. of the value of assets under custody calculated on the average balance of assets under custody and charged quarterly.^			
Exit Charges on any products (if applicable) may be applied by the fund house/product provider/issuer. Please refer to the Terms and Conditions or prospectus. Assets Under Management (AUM) transfers out of Citi will incur a fee of 0.5% on the value transferred.^			

Credit Cards

Credit Card Fees

	Annual Membership Fee (AMF)^	Retail Interest Rate per month	Cash Interest Rate per month
Emirates - Citibank Credit Cards			
Ultima Visa/Ultima MasterCard	AED 3,000	3.25%	3.25%
Ultimate	AED 800	3.25%	3.25%
World/ Titanium/ Gold	AED 400	3.25%	3.25%
Silver**	AED 250	3.25%	3.25%
Citi Prestige	AED 1,500	3.25%	3.25%
Citi Premier	AED 750	3.25%	3.25%
Citi Rewards	AED 300	3.25%	3.25%
Citi Cashback	AED 300	3.25%	3.25%
Citi PremierMiles			
Elite**	AED 1,500	3.25%	3.25%
World/ Platinum/ Signature	AED 750	3.25%	3.25%
Titanium	AED 400	3.25%	3.25%

Credit Cards

Credit Card Fees

	Annual Membership Fee (AMF)^	Retail Interest Rate per month	Cash Interest Rate per month
Citi Life			
World Elite/ Infinite	AED 600	3.25%	3.25%
Platinum/ Gold	AED 300	3.25%	3.25%
Silver	AED 50-150	3.25%	3.25%
Citi Simplicity	-	3.50%	3.50%
Supplementary Card (AMF)^ - Free and e-card (AMF)^ - Free**			
Paper Statement Fee/Copy^		AED 10 / AED 25 per month This will be multiplied by the number of months, in case of multiple months' statement request	
Courier Charges^		As per applicable courier service charges. Charges may vary depending on courier service provider	
Citi Quick Cash/ Citi PayLite/ Citi FlexiBill/ Citi Balance Transfer Early Settlement Fee^		1% of remaining balance	
Outgoing Check Collection Fee^ (LCY / FCY)		AED 50 + Correspondent Bank Charges + AED 60 if couriered (FCY Checks)	
Manager's Check Issued for Credit Balances^		AED 25	
Returned Check Fee^		AED 100	

Credit Cards

Check Clearance^	Proceeds will be credited to the card account on clearance of the Check
Processing Margin for International and/or Foreign Currency Transactions	2.99%
Cash Advance Fee^ (Not applicable for Citi Simplicity)	3% of cash advance amount or AED 99 whichever is higher with a max. charge of AED 250
Citi Quick Cash/ Citi PayLite/ Citi FlexiBill/ Citi Balance Transfer Processing Fee^	Up to 4% of the installment loan amount
Citi Quick Cash (beyond credit limit) Processing Fee^	AED 100
Citi PayAll Processing Fee^	Up to 4% of the transaction amount + VAT
Minimum Payment Due	Minimum payment due is calculated as 2.74% of Current balance on statement of account, plus if applicable (a) current billed late payment fee (b) current billed finance charges (c) monthly amount(s) of installment(s) subscribed under Citi Quick Cash (within or beyond credit limit) / Citi PayLite/ Citi FlexiBill/ Citi Balance Transfer etc. (d) over limit amount (e) past due amount (f) taxes (g) Citi Quick Cash (beyond credit limit) processing fee or AED 100, whichever is higher with the maximum equals to current balance. If your current balance is less than 100, then your minimum payment due will be equal to your current balance.

Credit Cards

Inbound Direct Debit		Fees, Rates and Charges	All Credit Cards
Direct Debit Setup / Cancellation /Amendment Request^	Free	Late Payment Fee^ (Not applicable for Citi Simplicity)	AED 230
Direct Debit Stop Payment Request (per instance)^	AED 50	Over Limit Fee^ (Not applicable for Citi Simplicity)	AED 249 or the highest over limit amount assessed daily during the statement period, whichever is lower.
Direct Debit Return Payment Request due to Insufficient Funds^	AED 25	Card Replacement Fee^	AED 50
		Card Conversion Fee^	AED 50
		Sales Draft Copy^	AED 65
		Metal supplementary card one-time issuance fee (applicable for Ultima MasterCard only):^	AED 1000/card

Credit Cards

Charged Benefits

Citi Quick Cash/ Citi PayLite/ Citi FlexiBill/
Citi Balance Transfer Interest Rate^

Up to 35.88% p.a. at reducing balance basis*

*Applicable tenors will be displayed and agreed upon during the booking process

Credit Shield Plus+**

0.82% of the monthly outstanding balance at billing cycle

Life Style Protect+**

0.79% of the monthly outstanding balance at billing cycle

Lifestyle Protect Classic+

0.79% of the monthly outstanding balance at billing cycle

Lifestyle Protect Lite+

0.58% of the monthly outstanding balance at billing cycle

Loans

Personal Loans

Personal Loans Processing Fees[^]			1% of Loan amount with min. AED 500 and up to a max. of AED 2,500					
Personal Loans Interest Rates (based on reducing balance per annum):			With Salary Transfer to Citibank (Salary Transfer Loan)			Without Salary Transfer to Citibank (Personal Installment Loan)		
			8% to 15%			14% to 30%		
Credit Life Insurance on Personal Loans**	Tenor in Months	12	18	24	30	36	42	48
	Premium Charges	0.44%	0.90%	0.90%	1.43%	1.43%	2.01%	2.01%
Delayed Payment Penal Interest Charges / Late Payment Charges [^]	2% of the delayed amount with min. AED 50 and up to a max. of AED 200			Penalty for Payment Before Maturity				
Stop Check / Advance Payment [^] (per instrument / Check)	AED 50			Early Settlement from Other Bank Loans		1% of remaining balance or AED 10,000, whichever is less		
Loan Re-scheduling Fee [^]	AED 250			Final Settlement from Other Sources / End of Service Benefit [^]		1% of remaining balance or AED 10,000, whichever is less		
Loan Cancellation Fee [^]	AED 100			Partial Payment from All Sources Including End of Service Benefit [^]		1% of remaining balance or AED 10,000, whichever is less		

Insurance

For My Child product

	PLAN 1	PLAN 2	PLAN 3	PLAN 4
	Sum Insured Amounts in AED			
Insured Benefits for Insured (Child)	AED 50,000	AED 50,000	AED 50,000	AED 50,000
Dismemberment of the Child (including double benefit while at school)	AED 500	AED 500	AED 500	AED 500
Monthly Catastrophe Cash Benefit in case Permanent Total Disability of the child for 240 months	AED 1500	AED 1500	AED 1500	AED 1500
Medical Reimbursement Benefit (Benefit amount to be doubled if artificial limb is required) Deductible - AED100				
Insured Benefits for Policy Owner (Parent/Guardian)	AED 5000	AED 5000	AED 5000	AED 5000
Education Allowance for 10 years in the event of policy owner's accidental death or Permanent Total Disability				
Telemedicine & AIG Assist	Covered	Covered	Covered	Covered
Waiver of premium benefit in the event of policy owner's accidental death or Permanent Total Disability	Covered	Covered	Covered	Covered
	Premium Amount in AED inclusive of VAT			
Monthly Premium in AED for all of the above benefits offered to Insured and Policy Owner	AED 27	AED 41	AED 64	AED 109
Annual Premium in AED for all of the above benefits offered to Insured and Policy Owner	AED 326	AED 487	AED 764	AED 1307

Insurance

Family Protection Plan

	PLAN 1	PLAN 2	PLAN 3	PLAN 4
Benefits for Insured	Sum Insured Amounts in AED			
Accidental Death Insurance Benefit	AED 100,000	AED 200,000	AED 500,000	AED 1,000,000
Permanent Total Disability Insurance Benefit	AED 100,000	AED 200,000	AED 500,000	AED 1,000,000
Permanent Partial Disability Insurance Benefit	AED 100,000	AED 200,000	AED 500,000	AED 1,000,000
Accidental Medical Reimbursement Benefit	AED 10,000	AED 20,000	AED 50,000	AED 100,000
	Premium Amount in AED inclusive of VAT			
Insured Only	AED 14.74	AED 28.49	AED 66.22	AED 113.29
Insured + Children	AED 32.48	AED 46.23	AED 83.96	AED 123.99
Insured + Spouse	AED 27.98	AED 53.98	AED 126.2	AED 214.92
Insured + Spouse + Children	AED 45.72	AED 71.72	AED 143.94	AED 225.62

Others

Letter Charges for all products

		Citigold Private Client (CPC)
Legal and Liability Letters issued to Government, department-embassies and financial institutions - Personal Accounts^	AED 60	Free
Liability letter issued to financial institutions - Personal Accounts^	AED 60	Free
Liability/ No Liability Letters - Credit Card^	AED 50	Free
Balance Confirmation / Loan Release Letters / Cards Reference Letters / Cards Clearance Letters^	AED 50	Free
Bank Reference Letter Charges^	AED 50	Free

^VAT applicable over and above these charges. +Inclusive of VAT collected on behalf of the Insurer on the non-life component of the premium.

**Not available for new to bank customers and new applicants among existing customers.

• An ATM access fee of AED 20^ will be charged or equivalent in any other currency when a non Citi client uses a Citi UAE ATM. This charge applies to persons using a card issued outside the GCC. • Minimum Monthly Average Balance Requirements per Account is the monthly average total balance in all deposit accounts (Current/Savings/Call/Time Deposits) and Investment Accounts. A minimum balance of AED 35,000 must be maintained at all times. If the aforementioned minimum balance is not maintained in all deposit accounts (Current/Savings/Call/Time Deposits) and Investment Accounts, Citibank shall be entitled to close such accounts. Any other product refers to Credit Cards, Loans and Insurance. Fees would be deducted at the end of each month. • **Citigold Members** require a minimum relationship balance of USD 200,000 or equivalent in any other currency. **Citigold Private Client Members** require a minimum relationship balance of USD 1,000,000 or equivalent in any other currency. Replacement of Priority Pass Cards will be charged at AED 50 • **Cash Advance Interest** accrues from the date of the Cash Advance until repayment of the Cash Advance and interest thereon. • Upon closure of the Credit Card, subject to no bank account(s) or other credit card(s) maintained with Citibank U.A.E., there will be no refund in case of any excess payment made into the Credit Card Account of an amount less than or equal to AED 50 • Safe Deposit Box charges ranges^ from AED 1000 to AED 3000 based on sizes (not current offering) • National Service Recruits are exempt from minimum balance requirement and associated fees at account level • AED equivalent fees and charges will be determined by the Bank by using its exchange rate. • Pricing may vary depending on facility/business relationship and subject to credit approvals. • All prices, fees and charges of products and services detailed in this schedule are subject to change from time to time at sole discretion of Citibank, N.A. by giving prior notice to the Customer. Such changes apply from the effective date specified by the Bank. • For more information, please contact our **24-hour CitiPhone Banking Service on +971 4 311 4000**.

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September 2020

