

## **1. Legal status and principal activities**

Citibank N.A. – United Arab Emirates Branches (“the Bank”) operates in the United Arab Emirates (“UAE”) through its four branches (2019: four) located in the Emirates of Abu Dhabi, Dubai and Sharjah under a license issued by the Central Bank of UAE (“CBUAE”).

The principal activities of the Bank include accepting deposits, granting loans and advances and providing consumer and corporate banking, including treasury activities.

The registered office and the address of the Bank is P.O. Box 749, Dubai, UAE.

The Bank is a branch of Citibank N.A. USA. The ultimate holding company of the Bank is Citigroup Inc.

These financials reflect the activities of the Branches in the United Arab Emirates only and exclude all transactions, assets and liabilities of the head office and its other branches elsewhere. Since the capital of the Bank is not publicly traded, no segment analysis has been prepared.

## **2. Regulatory capital**

The Bank’s lead regulator, the Central Bank of UAE, sets and monitors regulatory capital requirements.

The Bank’s objectives when managing capital are as follows:

Safeguard the Bank’s ability to continue as a going concern and increase returns for shareholders; and  
Comply with regulatory capital requirements set by the Central Bank of UAE.

The Bank’s policy is to maintain a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the business. The impact of the level of capital on shareholders’ return is also recognized and the Bank recognizes the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position.

The Bank’s regulatory capital adequacy ratio is set by the Central Bank of UAE (“the Central Bank”). The Bank has complied with all externally imposed capital requirements throughout the period. The Central Bank has advised that the capital adequacy ratio should be increased to 13% analyzed into two Tiers, of which Tier 1 capital adequacy must not be less than 8.5%.

The Bank’s regulatory capital is analyzed into two tiers:

- Tier 1 capital, which includes ordinary share capital, translation reserve and retained earnings and IFRS traditional arrangement in line with the Central Bank guideline; and
- Tier 2 capital, which includes fair value reserves relating to unrealized gains/losses on investments classified as FVOCI and derivatives held as cash flow hedges, general provision and subordinated term loans. The following limits have been applied for Tier 2 capital:
  - General provision shall not exceed 1.25% of credit risk weighted assets (“CRWA”).

## Pillar III Disclosure - 2020

The table below summarizes the composition of regulatory capital of the Bank as per Basel III:

	2020 AED'000
<b>Tier 1 capital</b>	
Share capital	135,901
Statutory reserve	67,951
Other disclosed reserves	7,315
Retained earnings	2,185,994
Prudential filters transitional adjustment	104,822
<b>Tier 1 Capital</b>	<u>2,501,983</u>
<b>Upper tier 2 capital</b>	
Collective provisions (1.25% of the CRWA)	158,577
<b>Tier 2 capital</b>	<u>158,577</u>
<b>Total capital base (a)</b>	<u>2,660,560</u>
<b>Risk weighted assets (RWA) Pillar 1</b>	
Credit risk	12,686,126
Market risk	413,332
Operational risk	3,542,583
<b>Risk weighted assets (b)</b>	<u>16,642,041</u>
<b>Capital adequacy ratio (Pillar 1) (c)</b>	15.99%
<b>Tier 1 ratio</b>	<u>15.03%</u>

### Capital allocation

The allocation of capital is generally driven by optimization of the return achieved on the capital allocated. The Bank also internally assesses its capital requirements taking into consideration growth requirements and business plans, and quantifies its Regulatory as well as Risk / Economic Capital requirements. The Bank has complied with the capital requirements of the Central Bank of UAE throughout the year. There have been no material changes in the Bank's management of capital during the year. The Pillar III quantitative disclosures under the Basel II capital framework will be made available upon request.

### **3. Financial risk management**

#### **Introduction and overview**

The Bank has exposure to the following risks from financial instruments:

- Credit risk
- Liquidity risk
- Market risk
- Operational risk

This note presents information about the Bank's exposure to each of the above risks, the Bank's objectives, policies and processes for measuring and managing risk, and the Bank's management of capital.

#### ***Risk management framework***

The Bank's risk management policies are established to identify and analyze the risks faced by the Bank, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect the changes in market conditions, products and services offered. The Bank, through its training and management standards and procedures aims to develop a disciplined and constructive control environment, in which all employees understand their roles and obligations.

The overall risk management framework relies upon the Bank's internal entity wide standards and covers credit, market, operational and liquidity risks, including undertaking, measuring, monitoring and reporting of risks. It may be noted that:

- These standards are governed by specific policies which are defined and documented
- Risks are measured using defined methodologies.
- Limits for credit, market and liquidity risks are approved by Risk Management, which is independent of the Business areas.
- Dedicated risk management and control functions are in place for credit (Corporate and Consumer), market, liquidity and operational risks.

Additionally, Risk Management maintains oversight of the regulatory, economic, reputation and legal risks associated with the above-mentioned risk areas.

In order to effectively discharge this responsibility the Bank has established the Country Coordinating Committee (Management Committee), Country Asset and Liability Committee (ALCO), Credit Review Committee and Business Risk Compliance and Control Committee which are responsible for developing and monitoring risk management policies in their specified areas. These committees comprise key officers, who convene frequently to appraise the Bank's risk profile and various risk related issues.

**a) Credit risk**

Credit risk is the risk of financial loss to the Bank if a customer or counterparty to a financial instrument fails to meet its contractual obligations arising principally from the Bank's loans and advances to customers, amounts due from banks and investment securities. For risk management purposes, credit risk arising on trading investments is managed independently, but reported as a component of market risk exposure.

The Bank's credit risk management culture is based on the concept that independent risk management works with the business with the goal of taking intelligent risk with shared responsibilities, without forsaking individual accountability. Both business credit officers and independent risk credit officers approve credit, with the covering limit approval by independent risk. Practical objectives are set by business and independent risk management teams in order to reflect their view of the risks and rewards arising from market conditions. Business and independent risk management teams are responsible for adjusting these strategies and budgets to manage through with changing environments. The business is looked at as the institution's first line of risk defense given their unique access and proximity to their clients on a real time basis. Independent risk management reviews risk profile of the portfolios, including suitability and appropriateness to ensure that the impact of all risk disciplines is understood.

*Corporate credit risk*

The management of corporate credit risk is grounded in a series of fundamental policies including:

- Joint business and independent risk management responsibility for managing credit risk;
- Implementing Citigroup global credit policies in consultation with business units, covering collateral requirements, credit assessment and due diligence, obligor and facility risk rating and reporting, documentary and legal procedures, remedial management and compliance with regulatory and statutory requirements;
- Establishment of authorization structure and limits for the approval and renewal of credit facilities. Lending authorities have been established at various levels together with a framework of dual/multiple credit approval delegated authorities;
- A minimum of two authorized credit officer signatures are required on extensions of credit (one from a sponsoring credit officer in the business and one from a credit officer in credit risk management);
- Establishing limits and actual level of exposure to obligors are reviewed at least annually and reapproved at the appropriate approval authority level;

Analytics used to manage the credit risk of consumer portfolios include the ability to segment portfolios and to be able to review metrics that could include leading indicators such as approval rates, coincident indicators such as delinquency rates and lagging indicators such as write-off rates. Indicators of performance are compared with both historical performance as well as expected results – where appropriate.

Periodic reviews are conducted by the internal audit team to audit compliance with all aspects of the credit policies governing lending.

**Exposure to credit risk**

The Bank monitors credit risk per class of financial instrument. The table below outlines the classes identified, as well as the financial statement line item and the note that provides an analysis of the items included in the financial statement line for each class of financial instrument:

	2020			
	Stage 1 12-month ECL AED'000	Stage 2 Lifetime ECL AED'000	Stage 3 Lifetime ECL AED'000	Total AED'000
<b>Corporate Loans</b>				
Grades 1 to 7: Current	3,621,951	197,666	-	3,819,617
Grades 1 to 7: Watch list	-	-	22	22
Grade 7: Substandard	-	-	3,295	3,295
Grade 10: Doubtful/Loss	-	-	247,196	247,196
<b>Total gross carrying amount corporate loans</b>	<b>3,621,951</b>	<b>197,666</b>	<b>250,513</b>	<b>4,070,130</b>
Consumer loans	4,227,488	254,079	108,960	4,590,527
Due from banks	2,750,250	26,208	-	2,776,458
Due from head office and other branches	123,307	-	-	123,307
Customer acceptances	154,759	23,020	-	177,779
Loan commitments, financial guarantees and letters of credit	5,479,189	868,291	14,769	6,362,249
<b>Total gross amount</b>	<b>16,356,944</b>	<b>1,369,264</b>	<b>374,242</b>	<b>18,100,450</b>
Less: Expected credit loss	(204,891)	(267,890)	(319,473)	(792,254)
Less: Interest in suspense	-	-	(32,739)	(32,739)
<b>Net carrying amount</b>	<b>16,152,053</b>	<b>1,101,374</b>	<b>22,030</b>	<b>17,275,457</b>

Expected credit loss allowance

A summary of the provision for credit loss and the net movement on financial instruments by category are as follows:

	<b>1 January 2020 AED'000</b>	<b>Net reversal during the year AED'000</b>	<b>31 December 2020 AED'000</b>
Due from banks	886	295	1,181
Loans and advances to customers	710,038	48,335	758,373
<b>Total on balance sheet</b>	<b>710,924</b>	<b>48,630</b>	<b>759,554</b>
Loan commitments, financial guarantees and letters of credit	8,654	24,046	32,700
<b>Total off balance sheet</b>	<b>8,654</b>	<b>23,223</b>	<b>3,530</b>
<b>Total expected credit loss allowance</b>	<b>719,578</b>	<b>71,853</b>	<b>763,084</b>

The Bank has assessed the provision requirement pursuant to clause 6.4 of the Central Bank of UAE guidance and compared it to IFRS 9 for both 31 December 2019 and 31 December 2020 and it has been identified that the provision under IFRS 9 for stage 1 and stage 2 is higher than the general provision under circular 28/2010 of the Central Bank of UAE and stage 3 provisions under IFRS 9 is higher than specific provisions under the guidance of circular 28/2010 of the Central Bank of UAE and therefore no amount shall be transferred to the regulatory impairment reserve.

	<b>Investment Securities 2020 AED'000</b>	<b>Derivative Assets 2020 AED'000</b>
Grades 1 to 7:Current	12,988,583	395,690
Grades 1 to 7: Watch list	-	-
<b>Carrying amount</b>	<b>12,988,583</b>	<b>395,690</b>

ECL for the above has been assessed to be immaterial as all investments in bonds are AA rated.

*Groupings based on shared risks characteristics*

When ECL are measured on a collective basis, the financial instruments are grouped based on shared risk characteristics, such as:

- Instrument type;
- Credit risk grade;
- Collateral type;

The groupings are reviewed on a regular basis to ensure that each group is comprised of homogenous exposures.

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The Bank uses external benchmark information for portfolios with limited historical data and for low default portfolios where there is no instances of historical default.

The Bank has in place policies, which govern the determination of eligibility of various collaterals including credit protection, to be considered for credit risk mitigation, which includes the minimum operational requirements that are required for the specific collateral to be considered as effective risk mitigating. The Bank's major collaterals are mortgaged properties, cash margins, vehicles and other register-able assets.

The collateral is valued periodically ranging from monthly to annually, depending on the type of collateral. Specifically, for mortgaged property, a framework for valuation of mortgaged properties is established to ensure adequate policies and procedures are in place for efficient and proper conduct of valuation of mortgaged properties and other related activities in relation to the interpretation, monitoring and management of valuation of mortgaged properties.

### *Maximum exposure to credit risk before collateral held or other credit enhancements*

	<b>2020</b>
	<b>AED'000</b>
<i>Credit risk exposures relating to on-balance sheet assets are as follows:</i>	
Due from banks	<b>2,775,277</b>
Due from head office and branches abroad	<b>123,307</b>
Derivatives	<b>395,690</b>
Loans and advances to customers	<b>7,869,545</b>
Investment securities	<b>12,988,583</b>
Customer acceptances	<b>177,782</b>
<i>Credit risk exposures relating to off-balance sheet items are as follows:</i>	
Loan commitments and other off balance sheet items	<b>6,362,249</b>
	<b>30,692,433</b>

The above table represents a worst case scenario of credit risk exposure to the Bank at 31 December 2020 without taking account of any collateral held or other credit enhancements attached. For on-balance-sheet assets, the exposures set out above are based on net carrying amounts as reported in the statement of financial position.

As can be seen above, the most significant exposures arise from loans and advances to customers (including commitments) and amounts due from banks.

### *Collaterals*

The Bank holds collateral against loans and advances in the form of cash, guarantees, mortgages and liens over properties or other securities over assets. Estimates of fair value are based on the value of collateral assessed at the time of borrowing, and are subsequently monitored on a periodic basis. Generally, collateral is not held against investment securities and amounts due from banks, and no such collateral was held at 31 December 2020 or 2019.

### *Loans with renegotiated terms*

Restructuring activity is designed to manage customer relationships, maximize collection opportunities and avoid foreclosure or repossession, if possible. Restructuring is done based on indications or criteria which, in the opinion of management, evidence the probability that payment will continue. At 31 December 2020 renegotiated

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loans amount to AED Nil (2019: AED Nil).

### *Impaired loans and advances*

Impaired loans and advances and non-trading investments are financial assets for which the Bank determines that it is probable that it will be unable to collect all principal and interest due according to the contractual terms of the agreements.



#### 4. Concentration

Concentrations arise when a number of counterparties are engaged in similar business activities or activities in the same geographic region or have similar economic features that would cause their ability to meet contractual obligations to be similarly affected by changes in economic, political or other conditions. The tables below set out the concentration of credit risk by sector, geography and currency.

<b>2020</b> <i>Concentration by sector</i>	<b>Loans and advances gross AED'000</b>	<b>Investment securities AED'000</b>	<b>Derivatives assets AED'000</b>	<b>Due from banks/ head office and branches abroad AED'000</b>	<b>Total on balance sheet AED'000</b>	<b>Undrawn commitments AED'000</b>	<b>Total off- balance sheet AED'000</b>
Commercial and business:-							
Agriculture & allied activities	-	-	-	-	-	-	366
Mining & quarrying	281,872	-	-	-	281,872	108,573	566,515
Manufacturing	1,062,898	-	259	-	1,063,157	258,721	883,047
Electricity & water	76,016	-	-	-	76,016	17,877	41,054
Construction	226,413	-	-	-	226,413	18,014	85,701
Real estate	1	-	-	-	1	-	281
Trade	1,151,337	-	4	-	1,151,341	424,189	866,189
Transport & communication	616,771	-	-	-	616,771	268,158	205,152
Services	353,191	-	67	-	353,258	203,567	703,609
<b>Total commercial and business</b>	<b>3,768,499</b>	<b>-</b>	<b>330</b>	<b>-</b>	<b>3,768,829</b>	<b>1,299,099</b>	<b>3,351,914</b>
Financial institutions	136,605	-	395,360	2,899,765	3,431,730	130,323	1,241,660
Government and public sector entities	159,189	12,988,583	-	-	13,147,772	298,408	-
Consumer banking	4,590,527	-	-	-	4,590,527	34,613	6,917,768
Others	5,837	-	-	-	5,837	741	1,165
<b>Total gross amount</b>	<b>8,660,657</b>	<b>12,988,583</b>	<b>395,690</b>	<b>2,899,765</b>	<b>24,944,695</b>	<b>1,763,184</b>	<b>11,512,507</b>

*Concentration of credit risk by geographic location:*

2020	Loans and advances gross AED'000	Investment securities AED'000	Derivative assets AED'000	Due from banks/ head office and branches abroad AED'000	Total on balance sheet AED'000	Undrawn commitments AED '000	Total off-balance sheet AED'000
<i>Concentration by location</i>							
UAE	7,731,725	502,838	14,345	1,885,658	10,134,566	1,645,914	10,104,480
GCC	116,687	52	24,218	755,408	896,365	9,822	412,095
Other Arab countries	22,366	-	-	32,965	55,331	735	518,125
Asia	27,330	-	1,251	129,451	158,032	10	41,068
Africa	3,670	-	-	34,554	38,224	0	14,624
USA	1,261	12,485,693	13,631	2,731	12,503,316	8,822	142,211
Europe	356,910	-	342,245	48,410	747,565	97,139	274,796
Others	400,708	-	-	10,588	411,296	742	5,108
<b>Total Gross amount</b>	<b>8,660,657</b>	<b>12,988,583</b>	<b>395,690</b>	<b>2,899,765</b>	<b>24,944,695</b>	<b>1,763,184</b>	<b>11,512,507</b>

*Concentration of credit risk by currency:*

2020	Loans and advances gross AED'000	Investment securities AED'000	Derivative assets AED'000	Due from banks/ head office and branches abroad AED'000	Total on balance sheet AED'000	Undrawn commitments AED'000	Total off-balance sheet AED'000
<i>Concentration by currency</i>							
AED	3,559,296	38	967	1,276,554	4,836,855	376,799	8,103,998
Foreign currency	5,101,361	12,988,545	394,723	1,623,211	20,107,840	1,386,385	3,408,509
	<b>8,660,657</b>	<b>12,988,583</b>	<b>395,690</b>	<b>2,899,765</b>	<b>24,944,695</b>	<b>1,763,184</b>	<b>11,512,507</b>

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<b>2020</b>	<b>Loans and advances</b>	<b>Debt securities</b>	<b>Derivative assets</b>	<b>Due from banks/ head office and branches abroad</b>	<b>Total on balance sheet</b>	<b>Undrawn commitments</b>	<b>Off balance sheet</b>
<i>Residual Contractual maturity</i>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>
Less than 3 months	<b>6,160,547</b>	<b>-</b>	<b>282,588</b>	<b>1,858,980</b>	<b>8,302,115</b>	<b>358,004</b>	<b>1,068,915</b>
3 Months to 1 year	<b>714,083</b>	<b>12,592,638</b>	<b>113,102</b>	<b>765,300</b>	<b>14,185,123</b>	<b>782,382</b>	<b>2,740,625</b>
One to five years	<b>1,786,027</b>	<b>395,945</b>	<b>-</b>	<b>275,485</b>	<b>2,457,457</b>	<b>596,459</b>	<b>7,241,217</b>
Over five years	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>26,339</b>	<b>461,750</b>
	<b><u>8,660,657</u></b>	<b><u>12,988,583</u></b>	<b><u>395,690</u></b>	<b><u>2,899,765</u></b>	<b><u>24,944,695</u></b>	<b><u>1,763,184</u></b>	<b><u>11,512,507</u></b>

## 5. Credit Risk

CREDIT RISK	STANDARDISED APPROACH			CR1	
	ON & OFF BALANCE SHEET	CREDIT RISK MITIGATION (CRM)		ON & OFF BALANCE SHEET	AED 000's
ASSET CLASSES	GROSS OUTSTANDING	EXPOSURE BEFORE CRM	CRM	NET EXPOSURE AFTER CREDIT CONVERSION FACTORS (CCF)	RISK WEIGHTED ASSETS
See Basel II, June 2006, Para 50 to 81, and Central Bank National Discretions					
CLAIMS ON SOVEREIGNS	20,247,289	20,247,289	0	20,247,289	0
CLAIMS ON NON-COMMERCIAL PUBLIC SECTOR ENTERPRISES (PSEs)	194,119	194,119	0	159,066	0
CLAIMS ON MULTI LATERAL DEVELOPMENT BANKS	5,509	5,509	0	15	3
CLAIMS ON BANKS	5,911,622	5,911,622	0	5,532,115	2,582,381
CLAIMS ON SECURITIES FIRMS	0	0	0	0	0
CLAIMS ON CORPORATES AND GOVERNMENT RELATED ENTERPRISES (GRE)	8,559,202	8,559,202	949,323	5,529,706	4,804,921
CLAIMS INCLUDED IN THE REGULATORY RETAIL PORTFOLIO	11,598,369	11,598,369	75,902	4,555,339	3,752,626
CLAIMS SECURED BY RESIDENTIAL PROPERTY	40,853	40,853	0	40,853	14,299
CLAIMS SECURED BY COMMERCIAL REAL ESTATE	0	0	0	0	0
PAST DUE LOANS	421,128	69,855	4,351	68,788	64,437
HIGHER-RISK CATEGORIES	0	0	0	0	0
OTHER ASSETS	1,243,203	1,243,203	0	1,243,203	1,467,459
SECURITISATION EXPOSURES	0	0	0	0	0
CREDIT DERIVATIVES (Banks Selling protection)	0	0	0	0	0
<b>TOTAL CLAIMS</b>	<b>48,221,293</b>	<b>47,870,020</b>	<b>1,029,575</b>	<b>37,376,374</b>	<b>12,686,126</b>

The Bank has complied with all externally imposed capital requirements throughout the year. There have been no material changes in the Bank's management of capital during the year.

The Bank uses the following external credit assessment institutions (ECAIs): Standard & Poors', Moody's, Fitch and Capital Intelligence. The external rating of ECAI is mapped to the prescribed credit quality assessment scale that in turn produces standard risk weightings. The Bank also uses various Credit Risk Mitigation techniques (CRM). However, only cash and bank guarantees are used in calculation of Pillar I Capital requirements.

Risk weighted assets as per standardized approach is set out below:

	2020
	Exposure AED'000
Gross exposure prior to CRM	48,221,293
Less: Eligible financial collateral	(1,029,575)
Net exposure after CRM and CCF	37,376,374
Risk weighted assets	12,686,126

**6. Market risk**

*Risk weights for market risk*

Capital requirement for market risk is calculated using standardized approach. The capital requirement for market risk is analyzed into capital requirement for interest rate risk, equity risk, foreign exchange risk and option risk.

MARKET RISK: SUMMARY		STANDARDISED APPROACH		MR1	
See Basel II, June 2006, Para 709 to 718(Lxix)				AED 000's	AED 000's
	INTEREST RATE RISK - TRADING BOOK			Capital requirement (Basel)	Capital requirement (UAE)
MR2	1) SPECIFIC RISK			0	0
MR3	2) GENERAL RISK - MATURITY BASED			32,034	42,044
MR4	or 3) GENERAL RISK - DURATION BASED			0	0
MR5	FOREIGN EXCHANGE RISK			1,033	1,356
MR6	EQUITY EXPOSURE RISK- TRADING BOOK				
	1) GENERAL RISK			0	0
	2) SPECIFIC RISK			0	0
MR7	COMMODITY RISK- TRADING BOOK				
	1) MATURITY LADDER APPROACH			0	0
	2) SIMPLIFIED APPROACH			0	0
	OPTIONS RISK				
MR8	1) SIMPLIFIED APPROACH			0	0
MR9	2) INTERMEDIATE APPROACH			0	0
<b>MARKET RISK TOTAL CAPITAL CHARGE</b>				<b>33,067</b>	<b>43,400</b>

**7. Operational risk**

Capital requirement for operation risk is calculated using standardized approach. The capital allocated for operation risk is AED 372 Million.

OPERATIONAL RISK														OR1			
See Basel II, June 2006, Para 644 to 663, and Central Bank National Discretions														AED 000's			
APPROACH & BANKING ACTIVITIES	GROSS INCOME (Audited)									LOANS AND ADVANCES (IN CASE OF ASA APPLICATION)				Three year average	Beta factor	CAPITAL CHARGE (Basel)	CAPITAL CHARGE (U.A.E)
	YEAR-3			YEAR-2			LAST YEAR			YEAR-3	YEAR-2	LAST YEAR	M factor * 0.035				
	Net Interest Income	Net non interest income	Gross Income	Net Interest Income	Net non interest income	Gross Income	Net Interest Income	Net non interest income	Gross Income								
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	16	
<b>1. BASIC INDICATOR APPROACH (BIA)</b>			0			0			0					0	15%	0	0
<b>2. STANDARDISED APPROACH (STA)</b>																	
CORPORATE FINANCE	21,906		21,906	30,561		30,561	37,634	14,582	52,216					34,834	18%	6,281	8,244
TRADING AND SALES	10,055	276,531	286,586	23,078	310,134	333,212	0	323,797	323,797					314,532	18%	56,616	74,308
PAYMENT AND SETTLEMENT		108,971	108,971		81,841	81,841	0	78,947	78,947					89,920	18%	16,186	21,244
COMMERCIAL BANKING	259,868	288,124	547,992	376,966	228,124	605,090	538,342	121,981	660,323					604,468	15%	90,670	119,005
AGENCY SERVICES			0	0	27,225	27,225	0	26,626	26,626					17,950	15%	2,693	3,534
RETAIL BROKERAGE			0			0	0	0	0					0	12%	0	0
RETAIL BANKING	555,629	292,971	848,600	619,880	338,553	958,433	654,756	312,251	967,007					924,680	12%	110,962	145,637
ASSET MANAGEMENT			0			0	0	0	0					0	12%	0	0
<b>2. TOTAL BANKING ACTIVITIES SUBJECT TO STANDARDISED (STA)</b>	847,458	966,597	1814,055	1050,485	985,877	2036,362	12,307,318.53	8,781,848.828	21,089,166.68					1986,445		28,340,665.41	37,197,123.36

**8. Interest Rate Exposure**

Interest Rate Exposure measures the potential pre-tax impact on Net Interest Margin over a specified reporting period, for accrual positions, due to defined shifts in appropriate interest rates. Net Interest Margin (“NIM”) is the difference between the yield earned on the accrual portfolio assets (including customer loans) and the rate paid on the liabilities (including customer deposits or company borrowings). NIM is affected by changes in the level of interest rates.

It is the responsibility of the Risk Taking Unit to ensure that the market risk in the accrual portfolio is measured and reported appropriately, that the appropriate asset, liability and capital positions are included in these measurements, and to document the business-specific assumptions underlying these measurements. The Independent Market Risk Manager and the appropriate ALCO must review any business-specific assumptions underlying the measurements of market risk for reasonableness and for consistency with the overall requirements. At a minimum, all Risk Taking Units have the limits and triggers on their accrual portfolio. Country ALCOs are responsible for reviewing aggregate country exposure reports, and for highlighting any issues with respect to levels of exposure.

Interest rate risk is also assessed by measuring the impact of defined movements in interest yield curves on the Bank’s net interest income. The following impact on the net interest income for the year of an immediate and permanent movement in interest yield curves as at 31 December 2020.

<b>Shift in Yield Curve</b>	<b>2020 Net interest income AED’000</b>
+100 b.p.	<b>27,833</b>
-100 b.p.	<b>(6,399)</b>