

Standing Instruction (For Non-Citibank Account Holders Only)

Appendix to the Direct Debit Authority Form signed on DD/MM/YYYY

Date: ___ / ___ / ___
DD MM YYYY

To,
The Manager
CITIBANK N.A.
Dubai, UAE

Dear Sir,

Please accept instructions to request other Bank Name debit my Registered Account Number a/c number with other Bank Name and settle my Citibank Credit Cards (VISA/MasterCard) outstanding every month in accordance with the particulars specified in the statement of account and based on conditions hereunder-

PAYMENT TERMS Minimum Payment Full Outstanding

Conditions:

Citibank N.A. ("The Bank") accepts this Standing Instruction in addition to the Direct Debit Authority Form signed on DD/MM/YYYY, as specified, based upon the following conditions which forms the terms of a contract between the Bank and myself whose signature appears below:

1. This Standing Instruction will be complied with by the Bank such that all instructions to debit my Registered Account(s) and pay my Credit Card Account(s) ought to be complied with, conditional upon the availability of sufficient funds in my Registered Account on the payment due date specified or within seven (7) days from such specified date to cover the transaction unless otherwise agreed upon by the Bank in respect of any particular instruction.
2. I shall not make any claims against the Bank and hereby waive any claims or right that I may have for any loss, consequential loss, fees, damages, expense claims, costs or other obligations of any kind resulting from:
 - a. Any errors, neglects or defaults, acts or omissions, whether of itself or of its employees or of any correspondents, sub-agents or other agents or their employees.
 - b. Any delays, loss in transit, errors of transmission or translation occurring in course of transfer by mail, cable or wire, whether on the part of the Bank or its employees or on the part of any post or telegraph authority or cable wireless, courier or transport company or employee of any of them which the Bank may choose to make use of such transfer.
 - c. The Bank' failure to debit my Registered Account in accordance with this Standing Instruction.
3. I hereby agree and undertake to hold harmless and keep indemnified the Bank against all costs, claims, expenses and liabilities whatsoever in respect of or arising out of these instructions.
4. I agree to pay the fees and charges applied in relation to the service provided.
5. In the event that I wish to settle the full monthly outstanding amount of my Citi Credit Cards as a payment term, and the standing instruction has been declined by the other bank due to insufficient amount funds in my Registered Account for that month, then I hereby instruct you to convert my payment term for the respective month to Minimum Payment. I understand, agree and undertake to pay all costs, fees, penalties, charges applicable to Minimum Payment Term as per the schedule of charges available on www.citibank.ae
6. This Standing Instruction shall continue to be valid until my Credit Card Account is closed or until the Standing instruction is revoked by me in writing or revoked by the Bank by giving me fifteen(15) days' notice in writing thereof to my last known address.

I understand and with my signature hereon accept and agree to be bound by the provision herein and as stated under Citibank General Terms and Conditions.

Customer Name

Customer Signature